Ritika Shirke

UX Researcher

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Check out my portfolio

https://www.ritikashirke.com/

Summary

Dedicated UX Researcher fueled by a deep-rooted *ikigai* for uncovering and resolving design challenges. Possessing a solid foundation of 3 years' experience, I remain passionately committed to crafting intuitive and user-centric experiences. Adept at empathetic listening and observing user behavior to unearth critical insights.

Experience

Peepal Design UX Researcher II

Oct 2021 - Present

- Led and supported high-impact projects that significantly contributed to the company's mainframe modernization
- Collaborated effectively with stakeholders to ensure research objectives were aligned with business goals
- Provided valuable recommendations and insights by identifying critical usability and foundational issues
- Facilitated skill-enhancement workshops to improve team productivity and efficiency
- Managed logistics for field studies, ensuring smooth execution of research activities

Hureo UX Research Intern May 2021 - Aug 2021

- Contributed to various projects, including an exploratory study for LegendCorp, usability testing for Swiggy Genie, and App Report analysis for Publicis Media.
- Contributed to internal marketing projects, supporting the growth and success of organizational campaigns

Design Stack **Design Intern**

Jan - April 2020

- Assisted with various graphic design and research projects as an intern, gaining hands-on experience in applying design strategies across branding
- Initiated a self-research project focused on Human-Centered Design, aiming to create a holistic healthcare solution for the elderly

Craft Cluster Initiative Ministry of textile, Government of India

July 2018

- Participated in a five-day collaborative research program to conduct an ethnographic study of Sikki craft in Madhubani, Bihar.
- Widened design perspectives by analyzing challenges faced by local artists and identifying potential solutions.
- Developed and submitted documentation, including design research, promotion, and branding strategies, to the Ministry of Textiles.

Languages

English: FluentHindi: ProficientMarathi: Proficient

• Kannada: Conversational (Can understand and speak basic phrases)

• French: Beginner - Certified by Alliance Française de Bombay

Reserach Skills

Contextual Inquiry User Interviews Usability Benchmarking Focus Group Discussions Field Studies Survey Concept Testing A/B Testing

Education

Fashion Communication, Bachelor's in Design (2016-2020) National Institute of Fashion Technology